# STUDENT VOICE STUDENT SUBPLEYS STUDENT GUIDE

### **WHY SHOULD I TAKE PART?**

Surveys are a valuable tool used to collect student feedback as they encourage you to have your say about your experience at university. Survey results can really bring about change.

# WHAT IS STUDENT VOICE?

Surveys are one part of our approach to student voice. Student voice enables you to express your opinions and provide feedback, and suggestions about your learning experience and influence the decisions that affect them.

## WHICH SURVEY WILL I DO?

Depending on your year and type of study you will either complete the Newcastle Experience Survey, National Student Survey (NSS), Postgraduate Taught Experience Survey (PTES), or the Postgraduate Research Experience Survey (PRES).

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# **ARE SURVEYS ANONYMOUS?**

All surveys are anonymous to encourage honest feedback, reduce bias, build trust, protect student privacy and facilitate open communication.

## SURVEY QUESTIONS

Each survey covers various aspects of your academic and personal experiences during your time at university - from teaching to academic support, organisation and management and the learning community.

#### **HOW DO I TAKE PART?**

Programme teams will make QR codes and survey links available in class to allow you time to complete the survey. The survey link and the QR codes will also be available in emails from studentsurveys@newcastle.ac.uk

## **SURVEY RESULTS**

Programme teams will discuss survey results in class with all students and agree the improvement actions they will take based on your feedback.

#### SURVEY FEEDBACK

The University will provide feedback on the results in the Staff Student Committee (SSC) and 'You Said We Did' communications which highlight improvements that have been made as a result of survey feedback.

<u>www.ncl.ac.uk/students/your-newcastle/student-voice/</u>